

# Bulletin

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**Date:** March 6, 2020  
**Bulletin:** All Driving Schools  
**From:** MDOT MVA  
**RE:** Customer Connect Session on April 2, 2020

**Save the date – Thursday, April 2, from 1-2 p.m.**

The Maryland Department of Transportation Motor Vehicle Administration (MDOT MVA) invites you to a Customer Connect session for driving schools on **Thursday, April 2, from 1-2 p.m.**

The session will cover an introduction to the new portal, adding and removing employees and locations, how to renew your business license, and more.

MDOT MVA is implementing the Customer Connect system to modernize all customer-facing IT systems. The application of Customer Connect will provide system users with a more streamlined experience, enhance communication with partners through improved interfaces, and help in achieving our goal of providing premier customer service to Marylanders every day.

Rollout 1 will occur on May 26, 2020, and will include vehicle services, business licensing, and the International Registration Plan (IRP).

**Please register for the session at <https://www.surveymonkey.com/r/VCQQBB5>. If you have any questions, please reach out to Katie Kuehn at [kkuehn@mdot.maryland.gov](mailto:kkuehn@mdot.maryland.gov).**