

**Date:** 3/19/2026  
**Bulletin:** All Drivers Education and Remedial Program Providers  
**From:** Business Licensing and Compliance  
**RE:** Electronic certifications and MDID requests

## Purpose

The MVA has made enhancements to the business portal related to electronic certifications and electronic MDID requests submitted by Drivers Education and Remedial Program providers.

## Summary

The portal will now prevent student certifications and MDID requests for any Drivers Education school, 3-Hour Roadway Program, or Driver Improvement program if the provider has certain indicators on their account. An error will display and the transaction will be blocked if there are any indicators related to-

- *Insurance Compliance,*
- *Department of Labor Licensing and Regulation, or*
- *Central Collections Unit.*

## **Below is an example of what the error message will look like in the portal:**

### Transaction Error

You are not eligible to complete this transaction at this time. Please review below the possible issue(s) that is preventing the transaction from moving forward.

- > The Stop Activities flag is active on this account. Check for business and owner flags.

If you receive this error and are being prevented from processing any of these transactions, please reach out to the Business Licensing and Compliance Division, and we can direct you on the next steps to resolve the flag associated with your account.

If you have any questions, please contact us at 410-787-2952 or [mvabldisd@mdot.maryland.gov](mailto:mvabldisd@mdot.maryland.gov).