Questions & Answers regarding Senate Bill 401

1. Who is required to send the notice?

• A person who undertakes the towing or removal of a vehicle from a parking lot (trespass tow).

2. Who is to be notified?

• The owner, any secured party, and the insurer of record.

3. Where do I obtain the insurer of record mailing information:

• To view the insurance company's contact information, you may visit the MVA's webpage at www.mva.maryland.gov and select Towing/Insurance Contact Registry, under the subtitle Business Services, select Insurance Contact Registry. The information is viewable by entering the Insurance Company's name or NAIC code.

4. What if I cannot locate the insurer of record's mailing information on the MVA webpage:

 To view the insurance company's contact information; you may visit the MVA's webpage at www.mva.maryland.gov and select Towing/Insurance Contact Registry, under the subtitle Business Services, select Maryland Insurance Administration.

5. How is the notice to be sent?

• By certified mail, return receipt requested, and first-class mail.

6. How many days should the notice be sent after towing or removing the vehicle from a parking lot?

• Within 3 days, exclusive of days that the towing business is closed.

7. How does a business obtain a Maryland vehicle record?

There are a couple of ways that a vehicle record can be obtained:

- 1. A business may download the "Request for Record" (form #DR-057) and submit the form and required fee by mail to the MVA, 6601 Ritchie Highway, Glen Burnie, MD 21062, Attn: Room 202
- 2. A business can fill out an MVA <u>"Request for Record" (form #DR-057)</u> at any <u>MVA branch office</u>, present a valid identification, pay the <u>required fee</u>, and state the reason for requesting the record, to receive the information immediately.
- 3. A business can subscribe to one or more of the MVA's online services to access driver or vehicle records. For an application/information packet to be mailed to you, send an email message, including your business mailing address, to:

 MVRSDataRequests@mdot.state.md.us. For more information about MVA's online services for businesses...

8. How to locate vehicle records?

• There are several on-line sites available to obtain Motor Vehicle records.