

Bulletin

D-05-16-05

Date: May 10, 2016

Bulletin To: All Licensees

RE: Maryland's NEW Secure Driver's License and ID Card

The Maryland Motor Vehicle Administration (MVA) has totally redesigned the driver's license, learner's permit and identification (ID) card to help protect against identify theft and counterfeiting.

Beginning on June 20, 2016, the MVA will begin issuing the new secure cards for all learner's permits and new ID cards, and for licenses/ID cards renewed via web, kiosk and U.S. mail. On July 11, 2016, everyone applying for a new driver's license, learner's permit and ID card will receive the new, more secure card. Maryland last updated the driver's license and ID card in 2003 and the old technology is vulnerable to counterfeiting and fraud. Maryland's new cards meet state and federal standards and are one of the most secure in the country.

To further protect personal information, the new cards will printed and mailed from a high-security MVA facility. Customers will receive their new cards **in the mail** within 7 to 10 business days. The new cards will **not** be issued over the counter at an MVA branch office. After a customer completes their transaction with the MVA, they will keep their existing card (if they have one) and receive an interim document (receipt), which is valid for 30 days. Again, the new card will arrive in the mail within 7 to 10 business days.

In order to assist your customers, you may accept this interim document, along with their expired driver's license, to process their transactions. Also, please make sure you have the correct address when processing or submitting a transaction for your customer to ensure future products issued by the MVA are received.

The Salesmen and Tag & Title Service Agent IDs also will be centrally issued and mailed directly to the licensed location beginning July 11, 2016. Please promptly apply for your new license to ensure timely delivery.

To learn more about Maryland's new secure driver's license and ID card, visit: www.mva.maryland.gov.