
Bulletin

Date: October 09, 2024
Bulletin: All Insurance Companies
From: Insurance Compliance Division
Subject: Insurance Reporting Changes- OLV Implementation

The Motor Vehicle Administration (MVA) would like to inform all insurance companies that are currently participating in Online Insurance Verification (OLV) that inquiry files will be discontinued for participants effective October 22, 2024.

Beginning October 22, 2024, MVA will solely utilize OLV for insurance verification with OLV participating companies. Any pending inquiries received prior to October 22nd will be returned with a response as normal. But new inquiries will no longer be created.

Insurance companies that are not yet active with OLV will continue to receive inquiry files until OLV is implemented. **Please be reminded that OLV participation is mandatory for ALL Maryland authorized auto insurers as of January 1, 2025.** Please act now to ensure compliance.

Set up for OLV participation is available now. **If you haven't signed up yet, please contact the Insurance Compliance Division at MDMVAICDSupport@mdot.maryland.gov** to provide the necessary information for onboarding.

Please direct any questions to the Insurance Compliance Division at MDMVAICDSupport@mdot.maryland.gov.