

Frequently Asked Questions on MVA Medical Referrals / Request for ReExam / eReferrals

Are Medical Referrals the same thing as Request for ReExams (RREs)?

Yes. You may see it listed as a *Medical Referral*, a *Request for Re-exam*, a *RRE* (paper form #DC-039), and an **eReferral** (through the Delta Plus system) – which all mean the submission of a driver's information to MVA's medical review process.

Why is it important for LE to make these Referrals? ([click here](#) for latest county-by-county stats of eReferrals)

- People with on-going or progressive health problems can be a risk to themselves and others on the road.
- Many drivers with diminished ability self-regulate their driving, but some tend to keep on driving – **unless** someone points out to them that there might be an issue.
- Referrals, tickets and warnings can be red flags to alert drivers and their families that they need help.
- Along with family members, social workers, caregivers, and clinicians, **law enforcement can help** by identifying and referring medically at-risk drivers to MVA.

Are these Referrals mainly for older drivers?

Age alone **does not** make unsafe drivers, and **age should not be the reason** that you make a referral. But, as a natural consequence of the aging process, health issues can make driving less safe. Some drivers have on-going or progressive health problems with visual, mental and physical skills that can make driving less safe.

If age is not the issue, then what should be included in the Referral? ([click here](#) for examples of good and not-so-good Referrals)

On the Referral, **describe the unsafe driving behavior that you observed** – what actions caused a **"Red Flag"** for you of a potential medically at-risk driver? It's vital to include specifics – of the problem behavior you observed and of your concerns that initiated the referral. This will help MVA in taking effective actions.

What does MVA do with these Referrals? ([click here](#) for flow chart)

- A referral for MVA's medical review prompts the licensing agency to gather detailed information on the driver's functional abilities.
- Every Referral is given an **individual** review by staff specifically trained to assess the driver's medical fitness to drive.
- The determination of continued licensing is NOT based on simply being diagnosed with a medical condition, but on functional ability to drive safely.

How do you input the eReferral on Delta Plus? ([click here](#) for screen shots)

- You can enter an eReferral after a traffic stop has been entered – by clicking on *Search Traffic* from the Delta Plus Home Page
- You can also enter an eReferral **without** using E-TIX – by clicking on the *Reporting* button and then clicking *MVA Driver Re-Examination* under the *Data Entry* tab
- Two key areas for an effective referral:
 - Select at least one of the indicators that apply for this traffic stop and individual – these are meant to guide you in common behaviors that may warrant a medical referral.
 - Enter a summary of the events during contact with the individual you are referring for a **specific description of the problem behavior you observed** and **your concerns** that initiated the referral.