

D-01-24-01

Date: January 24, 2024
Bulletin: All Dealers and Tag and Title Agencies
From: Business Licensing and Compliance
RE: **Change of Address Transaction- ERT**

PURPOSE

To inform the Dealer and Tag & Title community about the ability to update a customer's address in an ERT system.

SUMMARY

Effective January 24, 2024, dealers and tag and title entities will be able to update a Maryland resident's MVA address prior to processing a title/registration transaction if the address on the resident's MD license or MVA-issued ID card is not their most recent and accurate address.

Please note a few important items:

- You can only process the address change for Maryland residents who have a valid Maryland issued Driver's license or MVA-issued ID card with a Maryland address.
- Make sure to process and complete the change of address transaction first, and then complete any other title/registration transactions second.

If you have any questions, please contact us at 410-787-2952 or mvabldisd@mdot.maryland.gov.